



Bank online

How to register for
Republic*Online* and the
Republic*Mobile* App

How to prepare for your RepublicOnline/RepublicMobile App registration.

- Have your mobile phone on hand
- Download the new RepublicMobile EC app from the Play Store or App Store
- Retrieve the email from Republic Bank that includes your new banking information, i.e. deposit account number, credit card number and customer ID

Registration via our website



Start Here

At the bottom right, select **“Personal”**.

Personal RepublicOnline Registration Form

Step 1 of 4: Terms and Conditions

remain valid and enforceable. The Customer agrees that notices or correspondence from the Customer to the Republic Bank, must be in writing and sent to the Customer's home branch address.

20. No Waiver

The customer understands and agrees that no delay or failure on Republic Bank's part to exercise any right, remedy, power or privilege available under the Agreement will affect or preclude Republic Bank's future exercise of that right, remedy, power or privilege.

21. Joint and Several Liability

Where the Electronic Banking Services are linked to a joint account, all joint account holders are jointly and severally liable under the provisions of this Agreement.

22. Jurisdiction

This Agreement is governed by the laws of the jurisdiction in which the Customer's Account with Republic Bank is located.

I Accept the Terms and Conditions

Cancel

Continue

Step 1: Terms and Conditions

Read and accept the Terms and Conditions.

Select **“Continue”** when complete.

Personal RepublicOnline Registration Form

Step 2 of 4: Complete the Following Information Required

Identification Type	National ID
Identification Number	1234567891
First Name	Jane
Last Name	Smith
Date of Birth	17/08/1990
Email [?]	enrique@webgold.co
Phone Number	8683313541
Mobile Number [?]	8683313541
Create Username [?]	JSmith01
Product Type	Account
Product Number	111111111111
PIN [?]	****
Customer ID [?]	102079

Reset Cancel Continue

Step 2: Personal Banking RepublicOnline Registration Form

To complete this process, you'll need to input some information, including:

Personal information

Name

Date of birth

ID type, e.g. passport, national ID, driver's permit

Email address

Phone number

Username (you'll have the opportunity to set your own username, which must be a minimum of 6 and a maximum of 20 alphanumeric characters)

Banking information

Product type e.g. deposit account, credit card

New 12-digit deposit account number or credit card number
PIN associated with your debit or credit card deposit account
Customer ID

Product details


After you finish filling in the form, select **“Continue”**.

**Remember, your customer ID and credit card PIN should have already been mailed or emailed to you.*

← Personal RepublicOnline Registration Form

Step 3 of 4: Registration Confirmation

Identification Type	National ID
Identification Number	1234567891
First Name	Jane
Last Name	Smith
Date of Birth	17/08/1990
Email	enrique@webgold.co
Phone Number	8683313541
Mobile Number	8683313541
Username	JSmith01
Product Type	Account
Product Number	XXXX-111
Customer ID	102079

I'm not a robot
 

Cancel Confirm

Step 3: Registration Confirmation

After reviewing your form and confirming that your information is accurate, check the box reading **“I am not a robot”** and select **“Confirm”**.

Personal RepublicOnline Registration Form



Your RepublicOnline registration is now complete.

A temporary password has been generated and sent to the email address you provided during registration.
18/08/2021 11:48 AM

[Download Registration Form](#)

Identification Type	National ID
Identification Number	1234567891
First Name	Jane
Last Name	Smith
Date of Birth	17/08/1990
Email	enrique@webgold.co
Phone Number	8683313541
Mobile Number	8683313541
Username	JSmith01
Product Type	Account
Product Number	XXXXX-111
Customer ID	102079

[Finish](#)

Step 4: Personal Banking RepublicOnline Registration Form

Your RepublicOnline registration is now complete.

A temporary password has been generated and sent to the email address you provided during registration.

Select **“Finish”**.

Enter a New Password

Current Password [?] Required

New Password [?]

Password Confirmation [?]

Cancel

BANK WIRE TRANSFER
Fast and Seamless find out more about your
NEW routing instructions
[LEARN MORE](#)

Step 5: Enter a New Password

1. On the login page, type your username and the temporary password you received via email into the **“Current Password”** field. Please note, the only way you'll be able to input the temporary password is by typing it into the field. You will not be able to copy and paste.
2. You will be prompted to input and confirm your new password.
3. Select **“Confirm”**.

Security Image

Please choose one of the images below. This image will be displayed as a method of future login authentication. Please remember image chosen.

Cancel Continue

#WT20

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[in](#)
[@](#)

Republic Bank

Step 6: Security Image

Please choose one of the images offered. This will be displayed as a method of future login authentication. Be sure to remember the image you chose.

Select **“Continue”**.


Security Information

Complete Security Information

Secret Question [?]

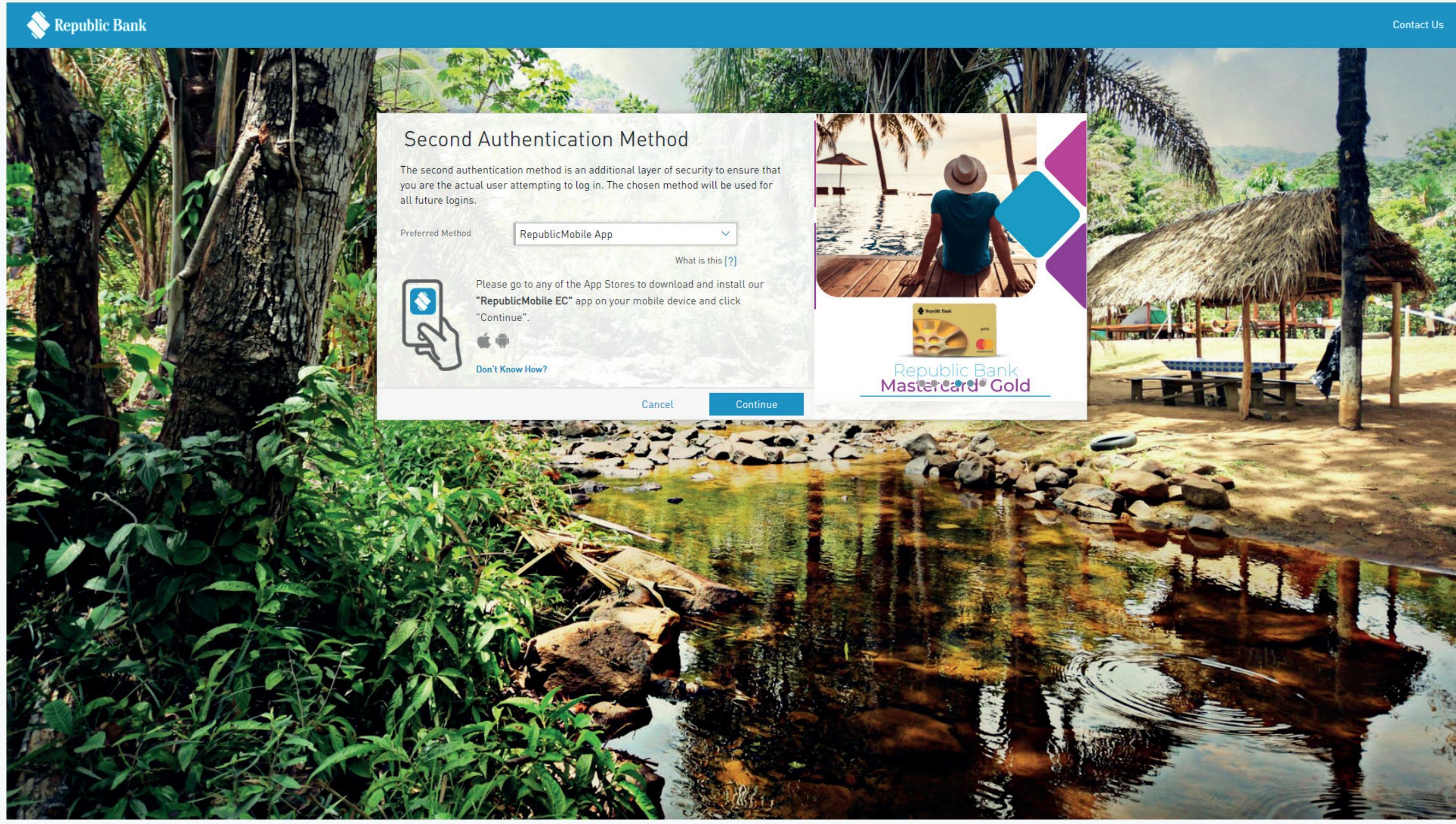
Secret Answer [?]

Cancel Return Continue



Step 7: **Security Information**

At this stage you will be required to create a Secret Question and Secret Answer in case you need to reset your password in the future. Select **“Continue”**.



Step 8: **Second** **Authentication** **Method**

The second authentication method is an additional layer of security to confirm that you are, in fact, the account user. Your chosen method will be used for all future logins. Select the drop down menu and choose 1 of the 2 second authentication methods: **the RepublicMobile App** or **SMS**. Select **“Continue”**.



Step 9: Second Authentication Method

12:02 DIGICEL 42%

My Security Devices Activate

Enter your username

JSmith01

Scan the QR code or type the Coupon code provided on the website

QR Code Coupon Code

The QR Code was Scanned Successfully. Please Press "Confirm".

By pressing "Confirm" you are:

- Accepting [Terms and Conditions](#)
- Approving login with [Sync Approval](#)

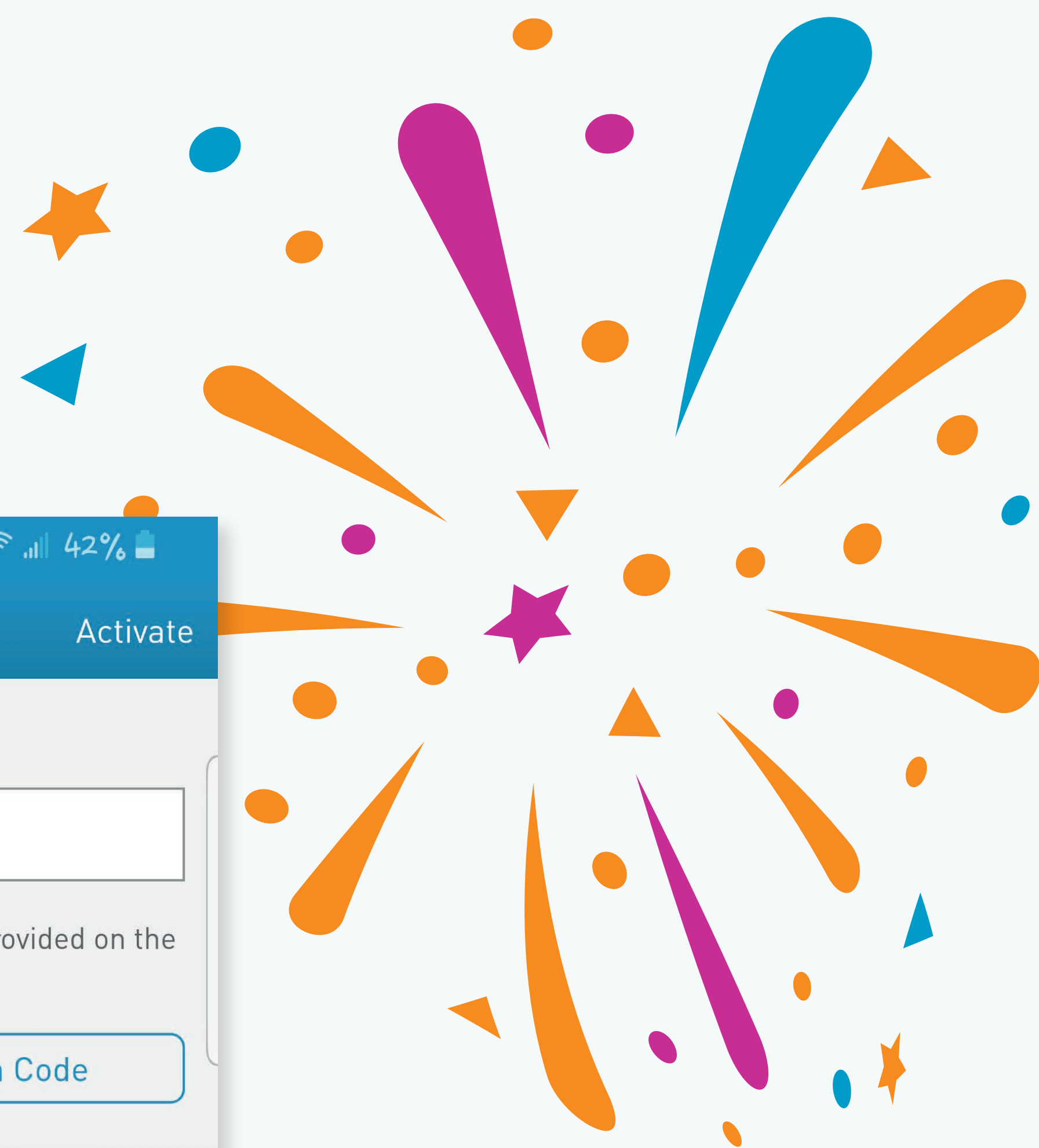
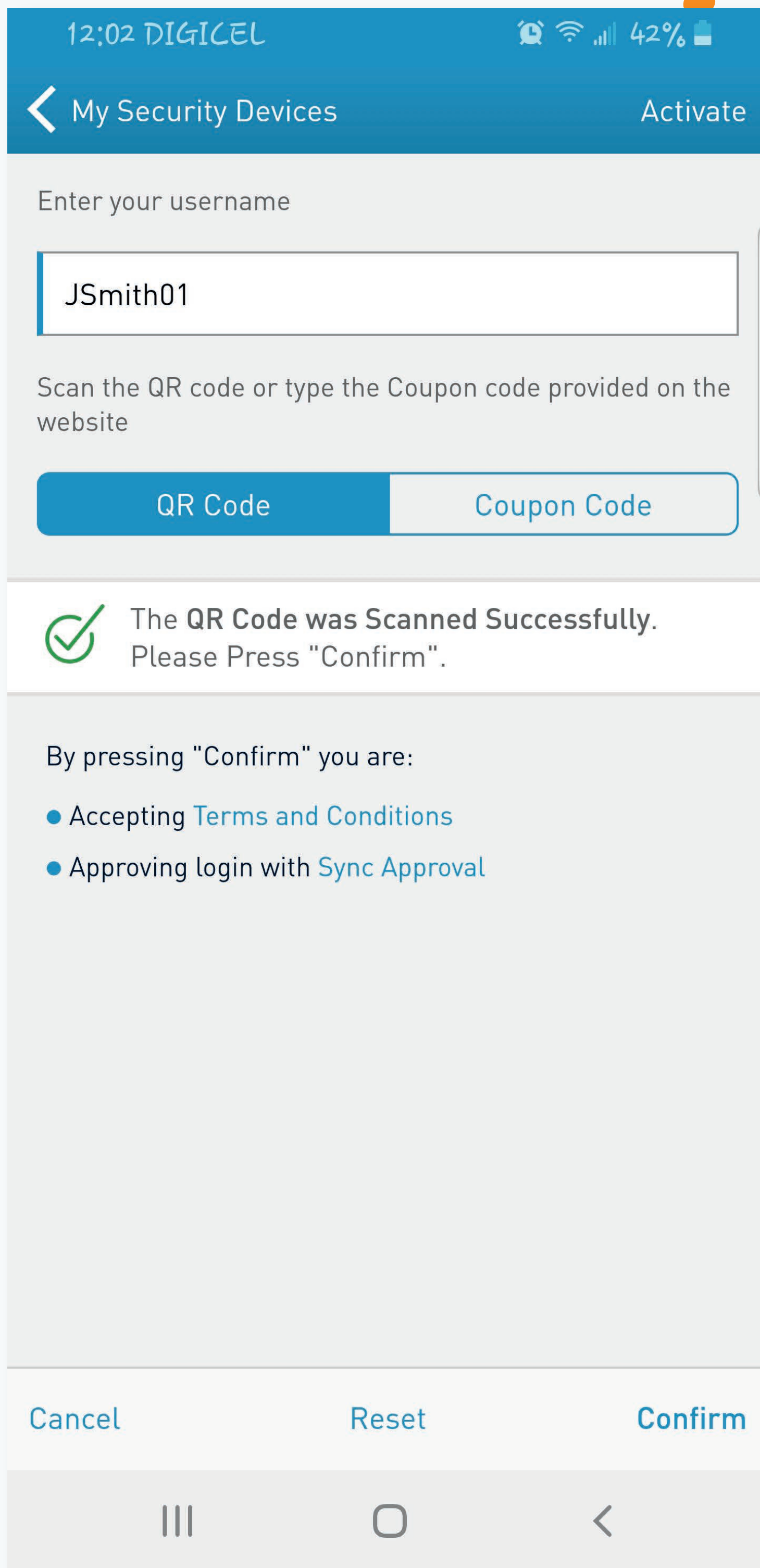
Cancel Reset Confirm

The RepublicMobile App

- 1 Download and open the RepublicMobile EC App
- 2 Click **"Activate"**
- 3 Enter your username at the top
- 4 Scan the QR code or enter the coupon code
- 5 Select **"Confirm"**

SMS

1. After you select SMS, the mobile phone number used during the registration process will automatically be populated in the mobile number field (your mobile number should consist of 10 digits eg. 868 111 1234)
2. Click **"Continue"**
3. You should receive a message confirming that the SMS code has been sent to your phone
4. Check your phone for an SMS with a 6-digit code
5. Enter the code in the box provided and click **"Continue"**

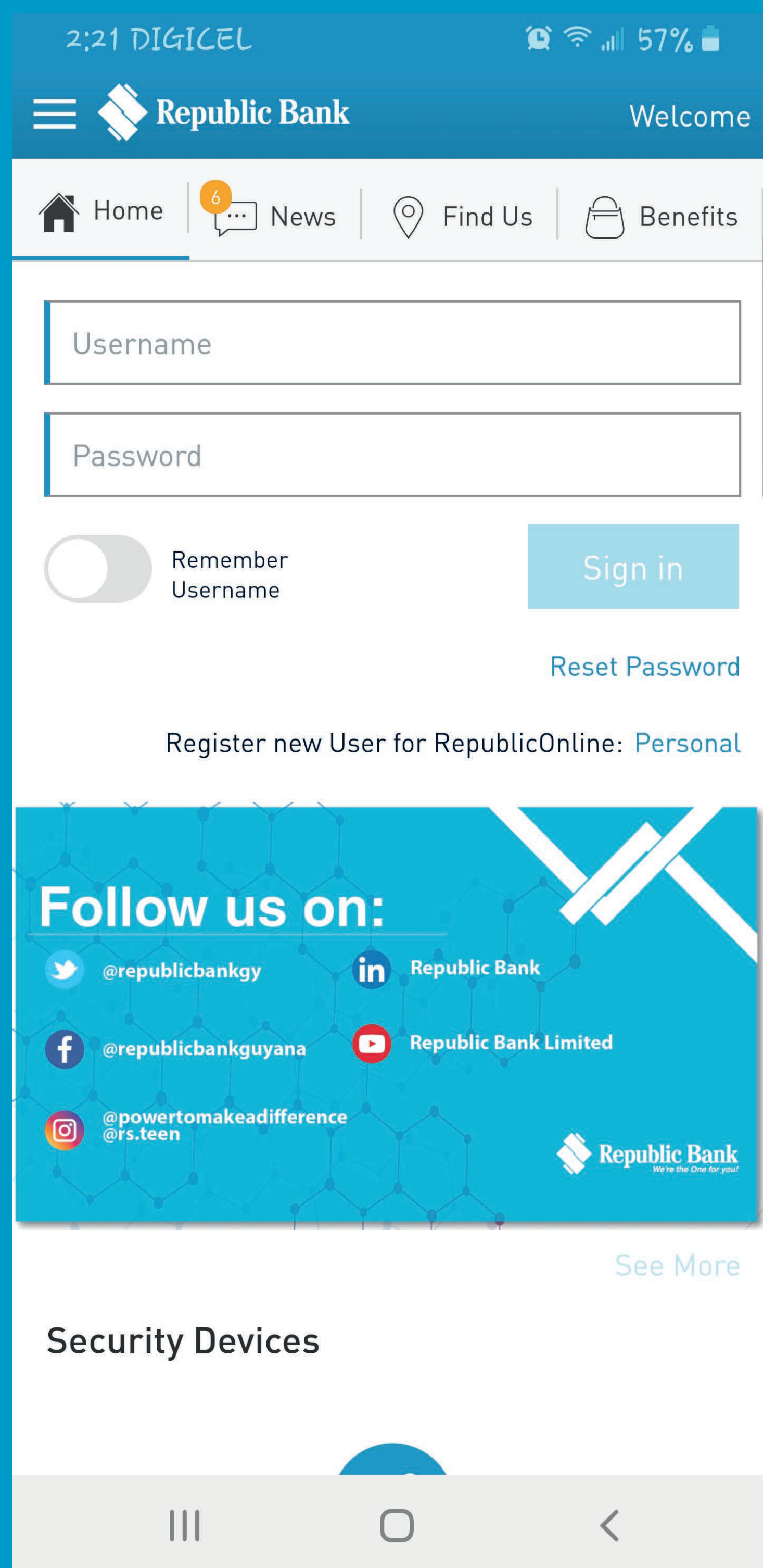


Step 10:
Registration Complete

Your second authentication method is now complete.

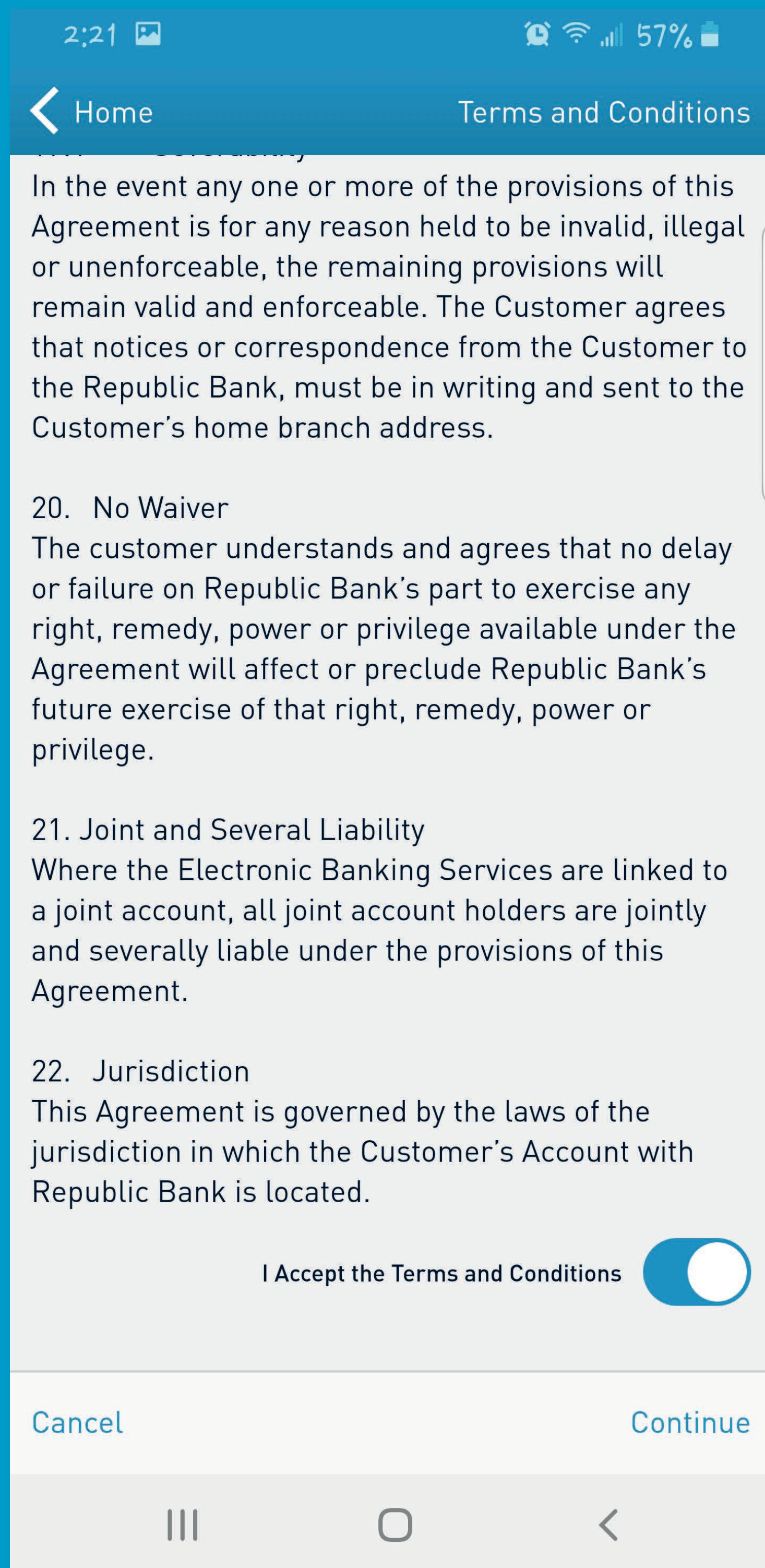
You can now return to the website and enjoy the benefits of RepublicOnline!

Registration via our RepublicMobile App



Step 1: Registration

To register as a New User for RepublicOnline, select **“Personal”**.



Step 2: Terms and Conditions

Read and accept the Terms and Conditions.

Select **“Continue”** when complete.

2:21 57%

← Terms and Conditions Complete the Information

Identification Type

Identification Number

First Name

Last Name

Date of Birth

Email

Phone Number

Mobile Number (?)

Create Username

Product Type

Product Number

Cancel Reset Continue

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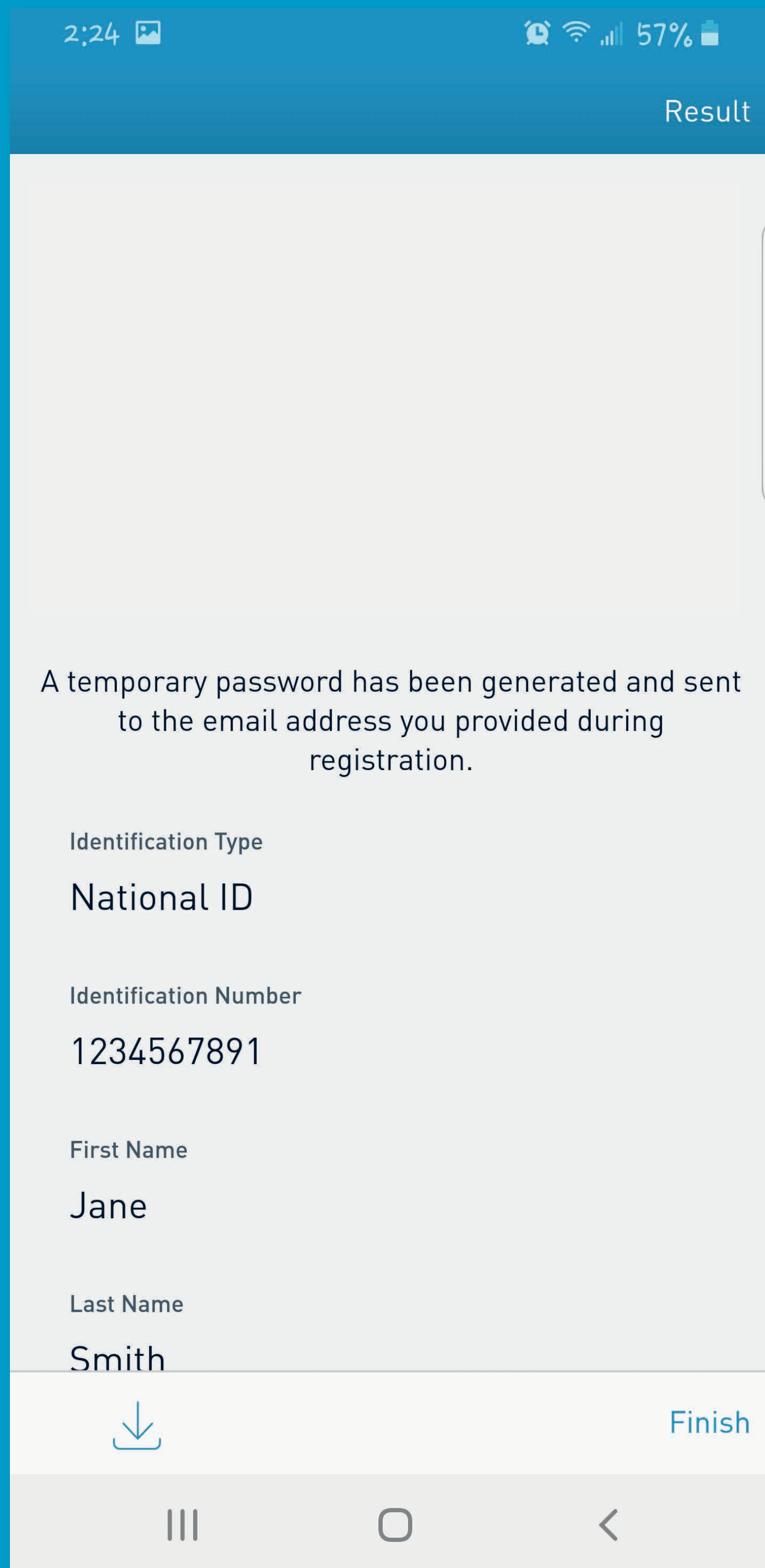
The screenshot shows a mobile application interface for completing user information. At the top, the status bar displays the time as 2:21 and battery level at 57%. Below the status bar, there is a navigation bar with a back arrow and the text 'Terms and Conditions Complete the Information'. The main content area consists of a series of white input fields with rounded corners and thin borders, stacked vertically. The fields are labeled: 'Identification Type', 'Identification Number', 'First Name', 'Last Name', 'Date of Birth', 'Email', 'Phone Number', 'Mobile Number' (with a blue question mark icon to its right), 'Create Username', 'Product Type', and 'Product Number'. At the bottom of the form, there are three buttons: 'Cancel', 'Reset', and 'Continue'. The 'Continue' button is highlighted in blue. Below the buttons is a grey bar containing three icons: a hamburger menu icon (three vertical bars), a home indicator (a circle), and a back arrow.

Step 3: **Complete the Information**

To complete this process, you'll need to input some personal information, i.e. your name, date of birth, ID type (passport, national ID, driver's permit), email and phone number. You'll also be able to set your own username.

You'll be required to input some banking information, i.e. the product type (deposit account or credit card), your deposit account number or credit card number, PIN (the PIN that is associated with the deposit account for your debit card or credit card) and customer ID.

Upon completion, select **“Continue”**.



Step 4: **Registration Complete**

A temporary password has been generated and sent to the email address you provided during registration.

Select **“Finish”**.

The first time you log in

The screenshot shows the Republic Bank mobile app interface. At the top, there is a status bar with the time 12:14, signal strength, Wi-Fi, and 59% battery. Below that is a blue header with the Republic Bank logo and a 'Welcome' message. A navigation bar contains icons for Home, News (with a notification badge), Find Us, Benefits, and Contact. The main content area features a login form with a username field containing 'Republic1', a password field with masked characters, a 'Remember Username' toggle, and a 'Sign in' button. A 'Reset Password' link is located below the sign-in button. At the bottom of the form, there is a link to 'Register new User for RepublicOnline: Personal'. Below the form is a blue section titled 'Follow us on:' with social media icons for Facebook (republicbankdominica, republicbankstlucia), LinkedIn (Republic Bank), and Instagram (republicbankofficial). At the bottom of this section is the Republic Bank logo and a 'See More' link. The bottom of the screen shows a 'Security Devices' section and an Android-style navigation bar.

Step 1:

After registering, login with your username and the temporary password sent to your email. Follow the instructions you'll be given to change that temporary password.

12:18 [notification icons] [status icons] 58%

Security Information

Complete Security Information

What is my favourite colour? [X]

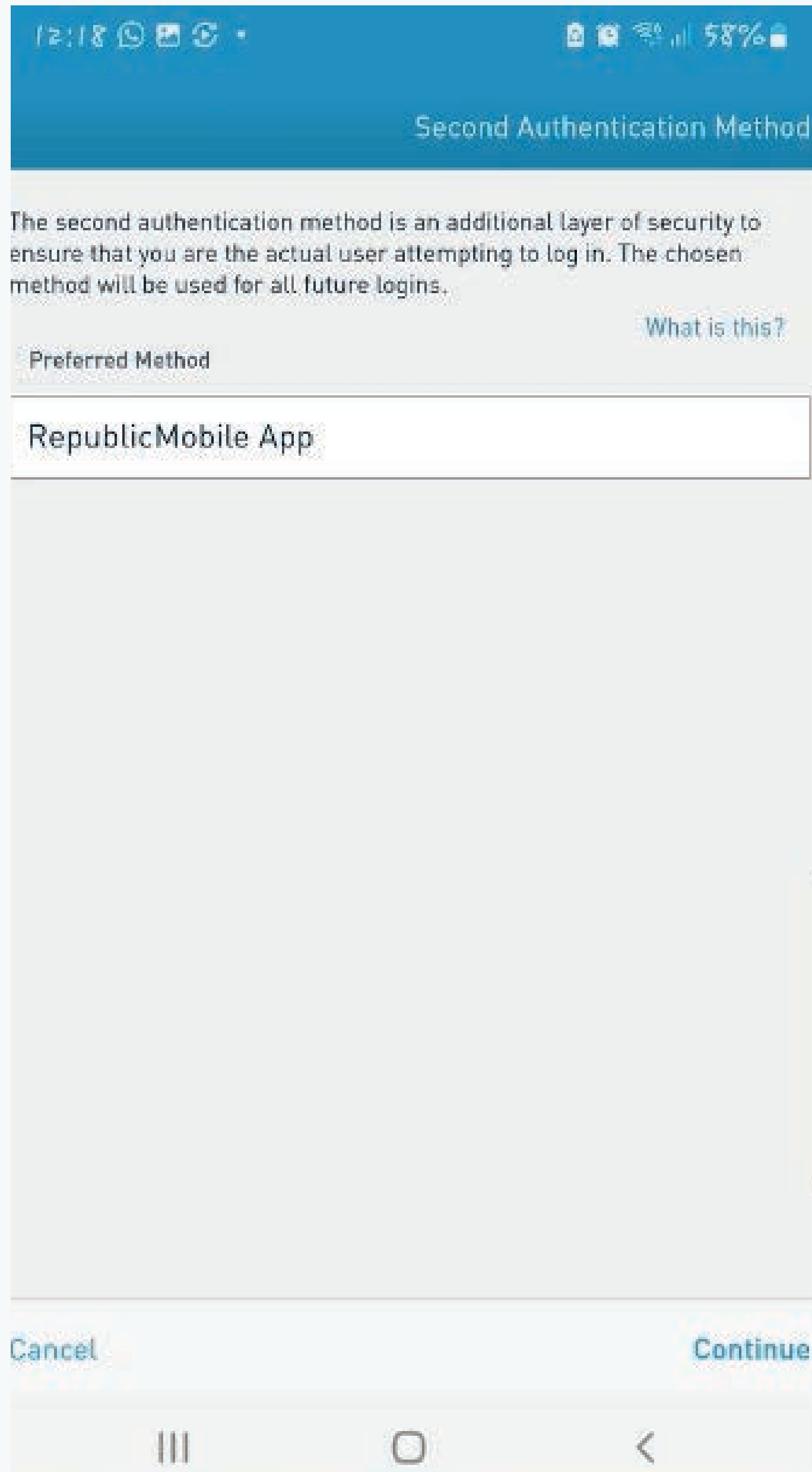
Blue [X]

Cancel Continue

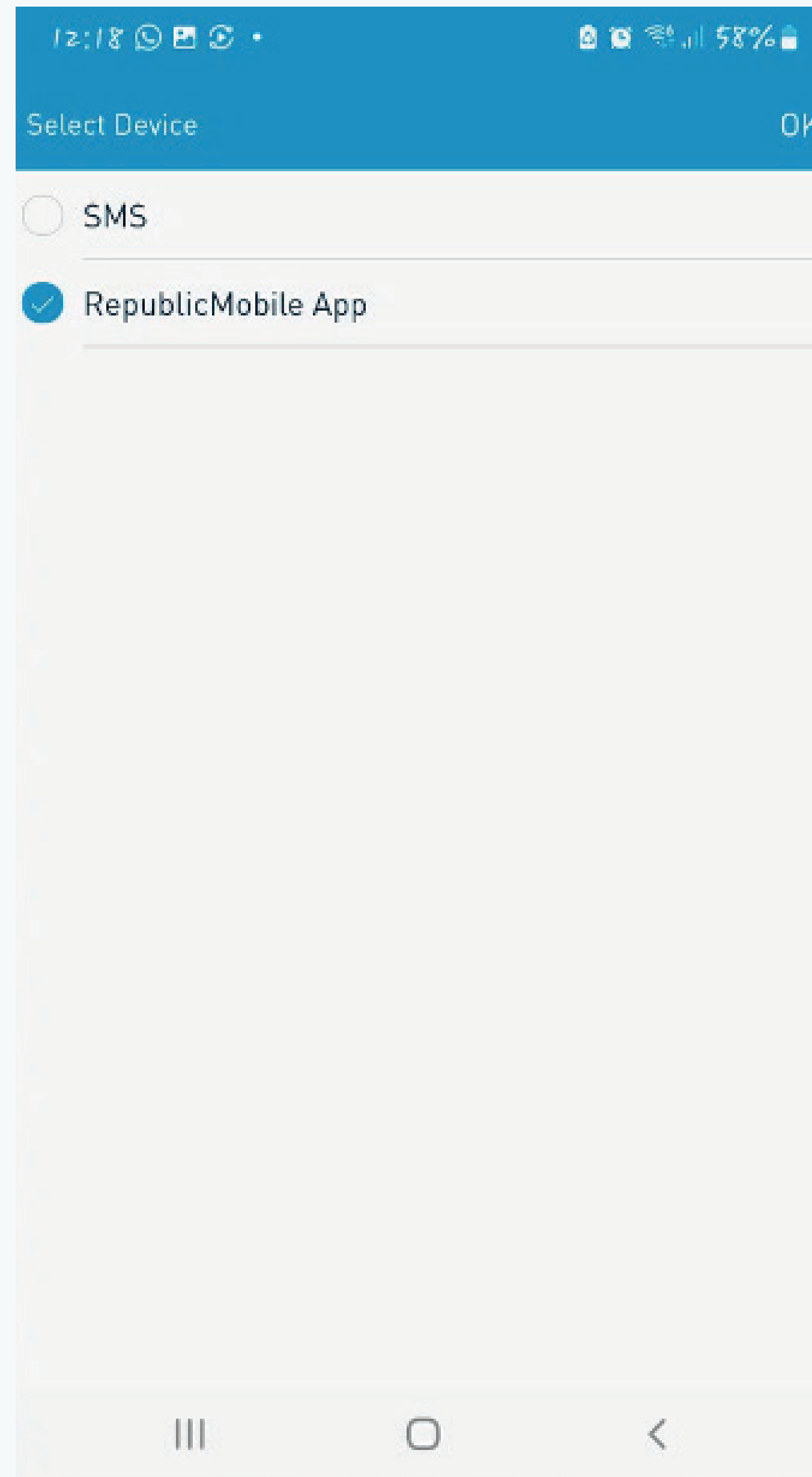
[navigation icons]

Step 2:

Create your secret question and answer.



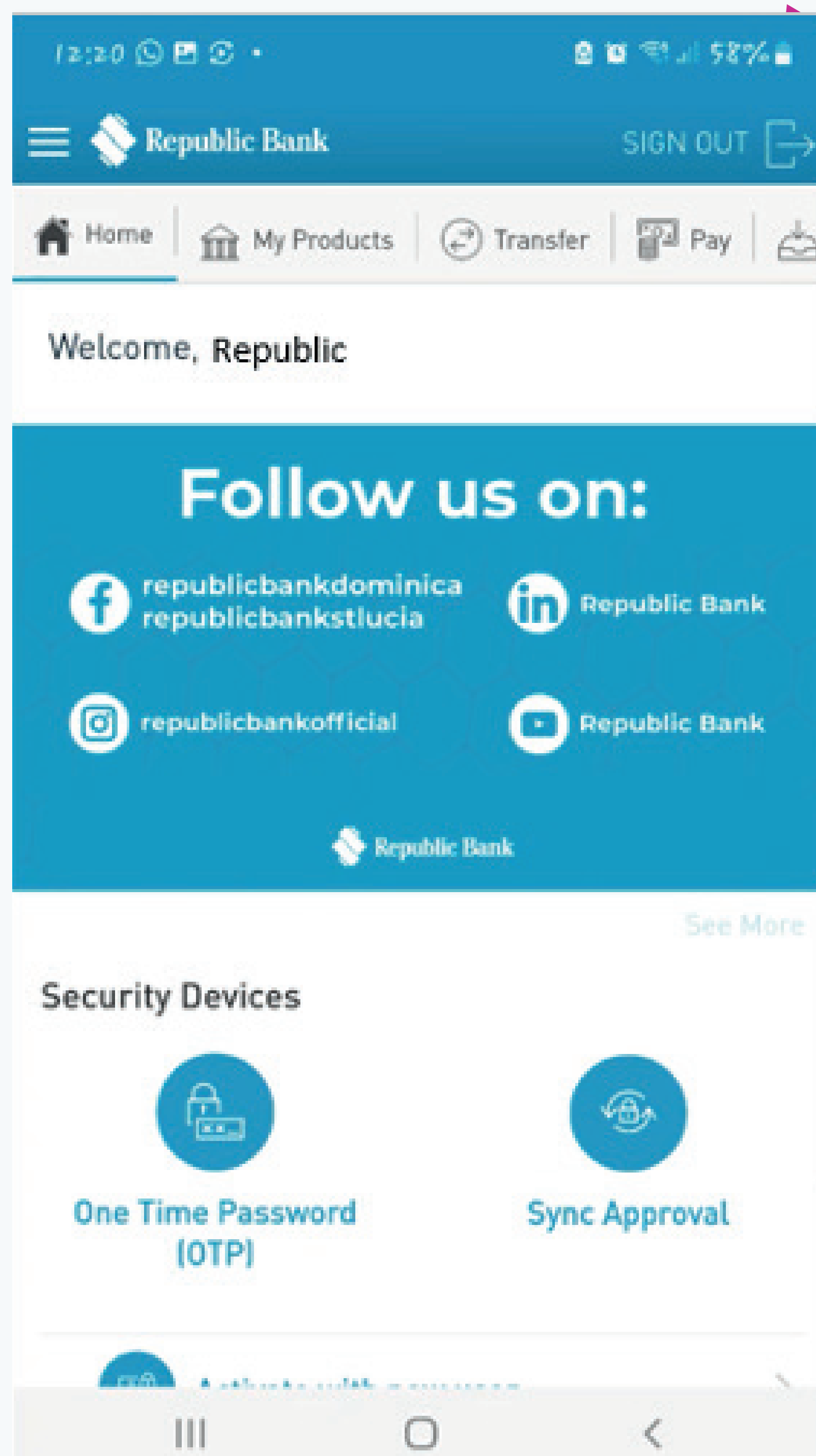
a. Tap the text box



b. Make your selection

Step 3:

Select your two-factor authentication method.



You're now signed in to the RepublicMobile App!

For assistance, call our helpline:

Anguilla

1-264-498-4725 (4RBL)

St Kitts and Nevis

1-869-465-2265 (BANK)

St Vincent and the Grenadines

1-784-453-4725 (4RBL)

St Maarten

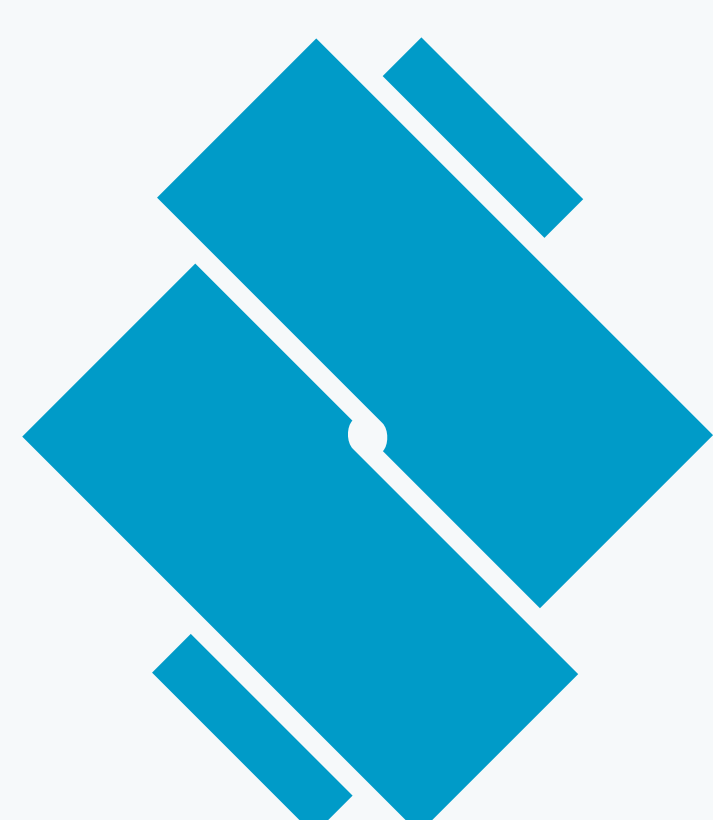
(721) 584-4725 (4RBL)

Dominica

1-767-448-4725 (4RBL)

St Lucia

1-758-458-4725 (4RBL)



Republic Bank
We're the One for you!